

Job Attitude and Employees Performance of Public Sector Organizations in Jaffna District, Sri Lanka

Velnampy, T.

Abstract

Job attitudes such as satisfaction and involvement are criterion for establishing the health of an organization; rendering effective services largely depends on the human resource. Job satisfaction experienced by employees will induce the people to give their best to the organization. Both the attitudes required to enhance the performance of employees. Thus this paper investigates the relationships between satisfaction, involvement and employee performance. The sample consists of 220 employees from fourteen public sector organizations in Jaffna District, Sri Lanka. The results indicate that job satisfaction and involvement are correlated with performance. As compared to satisfaction job involvement has a greater impact on employee performance.